



INVENTORY PRICE GROUP UPDATION CASE STUDY

CHALLENGE

The client is a leading provider of a wide range of business management applications and services to small and medium based businesses (SMB's). The client supports more than 2.8 million customers in the U.S & Canada with application covering a full range of business requirements including accounting, customer relationship management, contact management, warehouse management, specialized industry needs among many others.

In the end user environment in an accounting & operations system, the process of adding items/customers to a price group is done manually. This is an extremely time consuming work, especially in an situation where there are lot of items and customers. It was decided to provide an Wizard for the end user to overcome this problem, thereby reducing the time taken to update the linking of items.

SOLUTION

The product development team at CI did a requirements analysis and it was agreed to provide a provision for adding and modifying the price group details through excel. This included the export of price group details into excel for making the necessary modifications and import of updated data into the product. This was done in addition to the existing price group addition screen. The tree view allowed users to quickly associate items and customers with price group. The tree view can also be switched to list by item or customers which would enable the end user to view the price group setup from different perspectives.

The development challenge the CI team faced was: when a price group was associated with numerous items, populating them in the tree became a resource intensive process. To avoid the delay in painting the tree, a different technique was used.



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TECHNOLOGY

Client's product framework

ABOUT CI

CI is a global product development services organization and a partner to established technology leaders, helping them bring software products to market in less time and at reduced operating costs. CI partners with clients to create dedicated delivery centre's.

CI has been able to continuously maintain partnership with clients for almost 10 years through a compelling combination of proven methodologies, expert developers, high standards of quality and commitment.

CI provides complete product lifecycle services from new product development to product re-engineering, support and migration. CI has worked with over 200 clients over the past 11 years.

CI's product development teams are spread across our Global Delivery Centres in Chennai, India and offices in the United States. The software professionals serve as virtual extensions of our client's local development teams. By leveraging the capabilities, a partnership with CI has proven to increase product quality while reducing the time to market and operating costs by 50%.